



# Staff Vacancy

**POSITION:** Web Programming and Maintenance Support Specialist

**EEO#** IT 1-13

**RESPONSIBILITIES:**

As part of the ULink support group the WIMSS will take a lead role in interfacing scholarship processes.

The WIMSS will be responsible for performing troubleshooting and remediation of problems relating to the interfaces between ULink and the University's enterprise resource planning system, Banner.

The WIMSS will also have additional responsibilities to ensure the smooth delivery of IT services to the University community.

- The WIMSS will be expected to provide basic training on the proper use of any new system interfaces developed or changed.
- The WIMSS may be asked to evaluate software and make recommendations to management.
- The WIMSS will be expected to work closely with the EAS Technical Services and Applications staff to troubleshoot infrastructure problems and provide assistance with the design, development, and deployment of new services.
- Maintain critical production systems by identifying, researching, and resolving program, machine, data, or system software problems. Frequently interact with other employees, supervisors, or users to determine source of problems. Apply system utilities to application systems.
- Meet extensively with users to determine needs and requirements. Evaluate requests for changes, enhancements, and development projects. Analyze requests to determine impacts on existing systems.
- Determine required data elements and structure changes. Write and compile data elements including definitions and descriptions into dictionary for staff and end users.

**QUALIFICATIONS:**

- A Baccalaureate degree.;
- Experience in writing, installing, configuring, and maintaining systems in an Unix/AIX/Linux environment.
- Experience with Java, and relational DBMS (such as Oracle).
- Able to work on multiple projects with competing deadlines requiring strong attention to detail and analytics.

**UNIVERSITY AND COMMUNITY:**

The mission of the University of Louisiana at Lafayette is to offer exceptional education informed by diverse world views striving to develop innovative leaders who advance knowledge. The Southern Association of Colleges and Schools Commission on Colleges accredits the University, which offers undergraduate and graduate degrees in the arts, sciences, and professional programs. The University is a public research university with high research activity, an enrollment of over 18,000 students and 800 faculty members. UL Lafayette is the largest of nine universities in the University of Louisiana System. The University offers degree programs in 55 undergraduate disciplines, 15 post-bachelor certificates, seven graduate certificates, the master's degree in 28 disciplines and the doctorate in 10 disciplines. Additional information about the University is available on the University's webpage at <http://louisiana.edu/>

The core values of the University include: equity, integrity, intellectual curiosity, creativity, tradition, transparency, respect, collaboration, pluralism, and sustainability.

UL Lafayette consists of nine degree-granting units: Arts, B.I. Moody III College of Business Administration, Education, Engineering, Graduate School, Liberal Arts, Nursing and Allied Health Professions, Ray P. Authement College of Sciences, and University College.

Located midway between New Orleans and Houston, Lafayette is the heart of Louisiana's Acadian-Creole region. The city of over 126,000 is part of the Lafayette-Acadiana area, which has a total population of 616,000 and is one of Louisiana's fastest-

growing metropolitan areas. Lafayette serves as the base of Louisiana's offshore oil industry, as well as the financial, retail, and medical center for South-Central Louisiana.

**SALARY:** Commensurate with experience.

**ANTICIPATED STARTING DATE:** November 1, 2016

**APPLICATIONS:**

**Please send Resume, Cover letter, and References to:**

**Sam Bullard  
Director  
Office of Information Systems  
P.O. Box 43585  
Lafayette, LA 70504-3585**

**Email: [paulab@louisiana.edu](mailto:paulab@louisiana.edu)**

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