



# Staff Vacancy

<b>Title</b>	Business Intelligence Analyst EEO# IT 2-14
<b>Department</b>	Office of Information Systems
<b>Position Summary</b>	<p>This position is responsible for interacting with user communities at all levels of functioning across the University to identify the information that is needed for decision-making purposes (operational, tactical and strategic). In addition, this position will coordinate with Information Technology and others to identify the best business intelligence model (reports, queries, cubes, etc.) to meet those needs and implement the University's campus-wide business intelligence/decision support system.</p> <p>Works with multiple IT teams and University College and departments to develop, maintain, and enhance reports and the reporting environment. Responsible for designing, developing, and supporting the reporting environment and serving as a hands-on report developer.</p>
<b>Responsibilities</b>	<ul style="list-style-type: none"><li>• Gathers reporting requirements from end users and management;</li><li>• Develops data mart requirements based on report requirements;</li><li>• Develops views and packages/marts for deployment in BI platform;</li><li>• Develops reports and reporting applications;</li><li>• Assists with extraction, transformation, load (ETL) development and implementation;</li><li>• Automates dissemination of reports and conducts end user training as necessary to implement new reporting tools;</li><li>• Trains and mentors less senior departmental staff;</li><li>• Assists in the maintenance of metadata repositories and reporting applications services security;</li><li>• Serves on committees related to decision support, BI or data quality;</li><li>• Maintains regular communication with the senior Information Technology staff regarding issues and objectives surrounding ERP business intelligence solution implementation;</li></ul>

- Interact with the user community to gather and document business requirements, conduct process analysis, and draft conceptual database design;
- Plan, design (data mapping), and create reports and cubes for business users;
- Provide user assistance and direction for ad hoc data reporting;
- Work with users and other Information Technology staff on a routine basis to troubleshoot reported problems pertaining to the reports and the reporting database environment;
- Assist with training campus users on tools, and in the use of tools;
- Assess the impact of system updates on the reporting database and provide proposals for applying them effectively;
- Works on multiple projects with competing deadlines requiring strong attention to detail and analytics.

### **Qualifications**

- Bachelor's degree in Computer Science, MIS or related field and requires three (3) years experience;
- Strong knowledge and understanding of data modeling, including relational and star schema design principles;
- Strong knowledge of Oracle database technologies and IBM Cognos BI Suite;
- Ability to design data marts in a fast paced data warehouse environment;
- Demonstrated experience in the planning, design, development, and management of business intelligence solutions;
- Experience utilizing leading data warehouse reporting tools;
- Knowledge and experience with Banner ODS/EDW will be given preference.

### **Salary Range**

Commensurate with qualifications and experience

### **Application:**

For initial consideration, send letter of application, resume and names of three references to:

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